

# Financial Services Guide – Part 2

Version number 25.0, 1 November 2025

This FSG Part 2 contains information specific to your Adviser and their firm and should be read together with the FSG Part 1, Version Number 25.0, which contains information about the AFS licensee and their general obligations and arrangements. Count Financial Limited (Count'), has authorised your adviser to distribute this FSG.

## The financial services provider

Your Advisers are authorised to provide financial services as:

An authorised representative of Count AFS licence no. 227232, ABN 19 001 974 625, authorised to provide the financial services described in this FSG through LifeNet(WA) Financial Advice Pty Ltd, ABN 34 104 075 176. ASIC ID number 268227.

Please refer to FSG Part 1, for further information on other relationships that might influence Count in providing financial advice services, we will also disclose any associations or conflicts in the Statement of Advice that we prepare for you.

## Fees

These fees should be considered a guide only. We will discuss your individual needs and agree our fees with you before we provide advice. The actual agreed fees will depend on the complexity of your circumstances, goals and needs and the scope of advice we provide. Please note that fees may be higher than those outlined here if mutually agreed upon. The indicative fees we charge are set out below:

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| <b>Advice Preparation and Implementation fees:</b> | <b>Advice Preparation Fees</b><br>Fees for the preparation of your advice may range from \$1,100 to \$9,900.<br><b>Advice Implementation Fees</b><br>Fees for the implementation of your advice may be a set fee between \$1,100 and \$5,500.<br>Alternatively, our implementation fee can be calculated as a percentage of your total portfolio ranging between 0.1% and 5.5%.<br>The exact amounts of fees and charges and initial and ongoing commissions for the products you have purchased as a result of my recommendation to you will be detailed in your Statement of Advice.<br>If you decide not to implement our recommendations, the fee for the preparation of the Statement of Advice will be payable in full. |
| <b>Supplementary Service Fees:</b>                 | For supplementary services, such as the provision of general research material or the completion of administrative tasks, our fee will be calculated on a time basis of \$350 per hour inclusive of GST.<br><br>Where you enter into an Annual Advice Arrangement, Supplementary services are included, and will not be provided at an additional cost.                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Fixed Term Service Fees:</b>                    | Our fixed term arrangement fees vary depending on scope and complexity and range from \$2,200 to \$11,000 (incl. GST) unless otherwise agreed. The exact cost of the fixed term arrangement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

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|                                      | <p>service will depend on the review offering we recommend, and this will be disclosed within the Fixed Term Arrangement we provide to you.</p> <p>We have tailored review packages that are available upon request.</p> |
| <b>Non-advised Transaction Fees:</b> | <p>If we assist you on an execution only basis (ie where you have been offered and declined advice), a fee of up to \$1,100 <b>OR</b> \$350 per hour inclusive of GST will be applicable.</p>                            |

Note: All fees are inclusive of GST.

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## Our contact details

Address: Suite 6, 232 Balcatta Road, Balcatta WA 6021

Phone: 08 9472 5611

Email: [admin@lifenetwa.com.au](mailto:admin@lifenetwa.com.au)

Web: [www.lifenetwa.com.au](http://www.lifenetwa.com.au)

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## Our Privacy Collection Statement

We collect personal information about you (and, if applicable, anyone acting on your behalf) to help us provide financial services that are suited to your needs, to manage our relationship with you, and to meet our legal obligations under the Privacy Act 1988 and the Corporations Act 2001.

This statement forms part of our broader Privacy Policy, and together they make up our formal notice under Australian Privacy Principle 5.

### Why we collect your information

We need certain information to understand your financial situation and provide appropriate advice or services. The specific information we collect will depend on who you are and the nature of the services you need.

If you choose not to share some details, or if the information is incomplete or inaccurate, it may limit our ability to provide advice or services to you, or we may not be able to proceed at all. It could also mean that the advice you receive is less tailored to your situation. In some cases, we may need to end our relationship if we cannot properly meet your needs.

### Who we may share your information with

To deliver our services, we may need to share your information with:

- Product and platform providers
- External service providers (e.g. paraplanners, IT providers)
- Other professionals you've authorised us to work with (e.g. your accountant or tax adviser)

LifeNet(WA) Financial Advice Pty Ltd may engage the services of external services providers both here and overseas who supply administrative, financial or other services to assist us to provide financial and services to you.

- Kismet Paraplanning Services providing paraplanning services. This provider is located In Perth, WA.
- Worksorted providing administrative technology services. This provider is located in Adelaide, SA.
- Clara AI providing administrative AI services. This provider is located Kalamunda, WA.
- VAP providing administrative services. This provider is located in Cebu City, Philippines

## Sharing information overseas

Some service providers we use may be located overseas or have operations outside Australia. Your personal information might be stored or accessed in these countries. We take reasonable steps to make sure your information is protected and handled in line with the Australian Privacy Act.

For more information about which countries your information may be sent to, please refer to Count's [Privacy Policy](#) or contact us directly. If you do not wish for your information to be transferred overseas, please let us know.

## Accessing or correcting your information

If you think any of the details that we hold are incorrect or out of date, please contact us to correct this. You can ask to access or correct your personal information at any time by contacting us.

A copy of our Privacy Policy is on Count's website [www.count.au](http://www.count.au). We can also send you a copy if you contact us.

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# ADVISER PROFILE

## About Brendan James Lynch

The Authorised Representative number for Brendan Lynch is 297312 and their details are available on the [Financial Advisers Register](#).

### What experience does the adviser have?

Brendan has 33 years of experience in the provision of banking/financial advice including 27 years' experience in the provision of financial planning advice.

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### What qualifications has the adviser completed?

| Qualification Name                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| Brendan attained Advanced Diploma of Financial Services from Tribeca on 17/01/2005 and the Graduate Diploma of Financial Planning from Kaplan on 12/11/2021.<br>He is Aged Care accredited, having attained certification with Aged Care Steps Pty Ltd, SMSF accredited with Tribeca and Margin Lending and Geared Investment with Kaplan Professional. He is a Fellow Chartered Financial Practitioner and a member of the Financial Advice Association of Australia. |

### What products and services can the adviser provide?

Brendan Lynch is authorised to provide the following products and services:

- Deposit and payment products
- Government debentures, stocks and bonds
- Life products
- Managed investment schemes
- Retirement Savings Accounts
- Securities
- Margin lending,
- Superannuation.

## How will your financial adviser be paid for the services provided?

Brendan is an Authorised Representative of Count and a director, shareholder and employee of LifeNet(WA) Financial Advice Pty Ltd, and receives a salary plus share of profits from the commissions and fees received.

All fees and commissions disclosed in the FSG which are attributed to the services provided to you by your adviser are paid to Count who will pay up to 100% of those fees and commissions to LifeNet(WA) Financial Advice Pty Ltd. LifeNet(WA) Financial Advice Pty Ltd may pass on up to 100% of those fees and commission to Brendan Lynch.

## ADVISER PROFILE

### About Andrew Christopher Duckett

The Authorised Representative number for Andrew Duckett is 1004922 and their details are available on the [Financial Advisers Register](#).

### What experience does the adviser have?

Andrew has 12 years of experience in the provision of financial / accounting advice and prior to that he attained 7 years' experience in stockbroking operations.

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### What qualifications has the adviser completed?

| Qualification Name |
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| Andrew attained the Graduate Diploma of Financial Planning from Kaplan in 2021. |
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### What products and services can the adviser provide?

Andrew Duckett is authorised to provide the following products and services:

- Deposit and payment products
- Government debentures, stocks and bonds
- Life products
- Managed investment schemes
- Retirement Savings Accounts
- Securities
- Superannuation.

### How will your financial adviser be paid for the services provided?

Andrew is an Authorised Representative of Count and an employee of LifeNet(WA) Financial Advice Pty Ltd, and receives a salary and a potential bonus payable if he meets a range of performance criteria.

All fees and commissions disclosed in the FSG which are attributed to the services provided to you by your adviser are paid to Count who will pay up to 100% of those fees and commissions to LifeNet(WA) Financial Advice Pty Ltd. LifeNet(WA) Financial Advice Pty Ltd may pass on up to 100% of those fees and commission to Andrew Duckett.